

Warranty Service Information for Helle Norwegian Knives in the United States

Helle warrants its products to be free from defects for the life of the product. This warranty only covers manufacturing defects and does not cover:

- Damage caused by accident
- Improper care or lack of maintenance
- Normal wear & tear
- After-market modifications

Warranty claim items must be returned to Sport Hansa Inc. (Helle's distributor for the United States) for warranty evaluation. Sport Hansa does not pay for inbound shipping. We recommend using UPS or FedEx to return product and retain tracking information, as we are not responsible for lost inbound shipments.

Approved warranty claims are for replacement products only. If an exact replacement is not available, Sport Hansa reserves the right to substitute a like item or color. Warranty decisions by Sport Hansa are final and cannot be disputed.

For warranty service, please return item to:

Sport Hansa Inc.
Attn: Warranty Service/John
10 Business Park Circle
Arden, NC 28704

Please include a note with details about warranty claim, along with your email address and return shipping address (no PO boxes).